



MOTOROLA, INC. warrants its Business Radio products (includes RDX, XTN, CLS, AX and DTR Series) against defects in material and workmanship under normal use and service for a period of 1 year from date of end user purchase. Radio accessories are warranted for a period of 1 year from date of end user purchase. Rechargeable batteries will be replaced during the applicable warranty period if: (a) the battery capacity falls below 80% of rated capacity, or (b) the battery develops leakage.

Procedure for Resellers to Accept and Replace an In-Warranty Radio Over the Counter:

1. The returned radio(s) are to be accepted only if they are complete with battery, antenna, charger, belt clip and proof of purchase to verify initial purchase date.
2. The reseller is responsible to ascertain that the radio(s) are truly defective in workmanship and/or materials.
3. Things to check: a) Rechargeable Battery operation, b) Antenna connection, c) Coded Squelch settings, d) User knowledge of radio operation.

Procedures for Resellers to Return an In-Warranty Unit to Astra Communications Inc. for Replacement:

1. After checking all above conditions, call Astra at (800) 422-7133 for a return authorization number.
2. Return defective unit(s) via prepaid method to:

ASTRA COMMUNICATIONS, INC.
1101 Chestnut Street
Burbank, CA 91506-1624
3. Be sure to include with your return:
 - a) Proof of original end user purchase with invoice copy, date of purchase and radio serial number.
 - b) Your proof of purchase from Astra (copy of Astra invoice).
 - c) A clear description of the problem.
 - d) The battery, battery charger, belt clip, antenna and radio.
4. Upon confirmation by Astra Communications Inc. of an in-warranty defect, we will send a replacement unit to you via prepaid, ground freight.

CUSTOMER IS RESPONSIBLE FOR FREIGHT WHEN RETURNING PRODUCT.



B U S I N E S S
T W O - W A Y R A D I O S

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